



Energy & Water Information Session

For customers

The City of Canterbury Bankstown invites you to attend this webinar on energy and water consumption issues. This will be delivered in partnership with the Energy & Water Ombudsman NSW (EWON) and Sydney Water.

When: Thursday 15 October, 10am-12pm

Where: Online via Zoom link

Cost: FREE

Register: cb.city/energy-water-customers
Registration is essential



Energy & Water Ombudsman NSW

Sydney Water

- The role of the Energy & Water Ombudsman NSW in complaint handling
- Help available from government and energy retailers
- Help available during COVID-19
- Estimated billing and meter issues
- Bill savings – energy saving tips

- Payment Assistance Scheme (PAS) program
- PlumbAssist / Waterfix
- Water saving tips
- General Sydney Water business
- Leak detection dogs

For more information, call **9707 9464** or email sandra.loyola-sandoval@cbc.city.nsw.gov.au