

Energy & Water Information Session

For community workers and others assisting low income and vulnerable consumers

The City of Canterbury Bankstown invites you to attend this webinar on energy and water consumption issues. This will be delivered in partnership with the Energy & Water Ombudsman NSW (EWON) and Sydney Water.

When: Tuesday 13 October, 10am-12pm

Where: Online via Zoom link

Cost: FREE

Register: cb.city/energy-water-workers
Registration is essential

Energy & Water Ombudsman NSW

- The role of the Energy & Water Ombudsman NSW in complaint handling
- Help available from government and energy retailers
- Help available during COVID-19
- Estimated billing and meter issues
- Bill savings – energy saving tips

Sydney Water

- Payment Assistance Scheme (PAS) program
- PlumbAssist / Waterfix
- Water saving tips
- General Sydney Water business
- Leak detection dogs

For more information, call **9707 9464** or email sandra.loyola-sandoval@cbc.city.nsw.gov.au

